

Cookie Policy

How CrisisConnect uses cookies on crisisconnect.uk and app.crisisconnect.uk

CrisisConnect Limited · Company No: 17210373 · May 2026

1. What are cookies?

Cookies are small text files placed on your device when you visit a website. They are widely used to make websites work efficiently and to provide information to website owners.

2. Strictly necessary cookies

These cookies are essential for the platform to function and cannot be disabled.

Cookie name	Purpose
.CrisisConnect.Application	Session authentication cookie for staff and volunteer accounts. Expires on browser close or after 14 days of inactivity.
.CrisisConnect.Platform	Session authentication cookie for platform super admin.
.CrisisConnect.Network	Session authentication cookie for CrisisConnect Network CIC portal.
.CrisisConnect.Intel	Session authentication cookie for intelligence dashboard viewers.
__RequestVerificationToken	Anti-forgery token to protect form submissions from CSRF attacks.
ASP.NET_SessionId	Standard ASP.NET session identifier.

3. Analytics cookies

We use Google Analytics to understand how visitors use our website. These cookies collect anonymised information and do not identify you personally.

Cookie name	Purpose
_ga	Google Analytics — distinguishes unique users. Expires after 2 years.
ga[ID]	Google Analytics — maintains session state. Expires after 2 years.
_gid	Google Analytics — distinguishes users. Expires after 24 hours.

You can opt out of Google Analytics at tools.google.com/dlpage/gaoptout.

4. Third-party cookies

Provider	Purpose
Stripe	Payment processing cookies set during checkout. Governed by Stripe's cookie policy.
Microsoft/Google	Authentication cookies set during SSO login. Governed by the respective provider's policy.

5. Managing cookies

You can control and delete cookies through your browser settings. Blocking strictly necessary cookies will prevent the platform from working.

- Chrome: Settings > Privacy and security > Cookies
- Firefox: Options > Privacy & Security > Cookies
- Safari: Preferences > Privacy > Cookies
- Edge: Settings > Privacy, search, and services > Cookies

6. Contact

For questions about our use of cookies: hello@crisisconnect.uk